

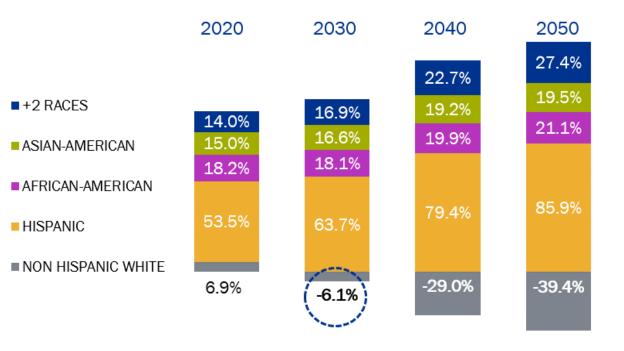
America Reimagined:
New <u>Inter</u>-Cultural Activation Strategies for a New America

Intercultural Affinity Aggregation (ICA)



<u>All</u> Future Population Growth is Driven by Multiculturals

Projected Growth in Population by Race & Ethnicity



2012 was the first year that mortality exceeded births for the U.S. NH White population.

Excluding NH White immigration into the U.S., 100% of U.S. population growth is already multicultural.

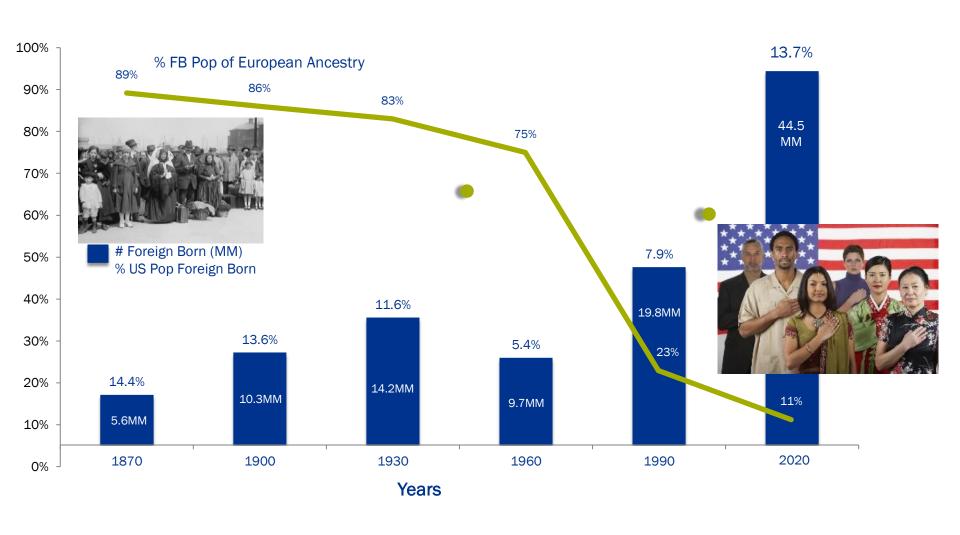
Source: U.S. Census Projections 2019

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What is Driving the Shift in America?



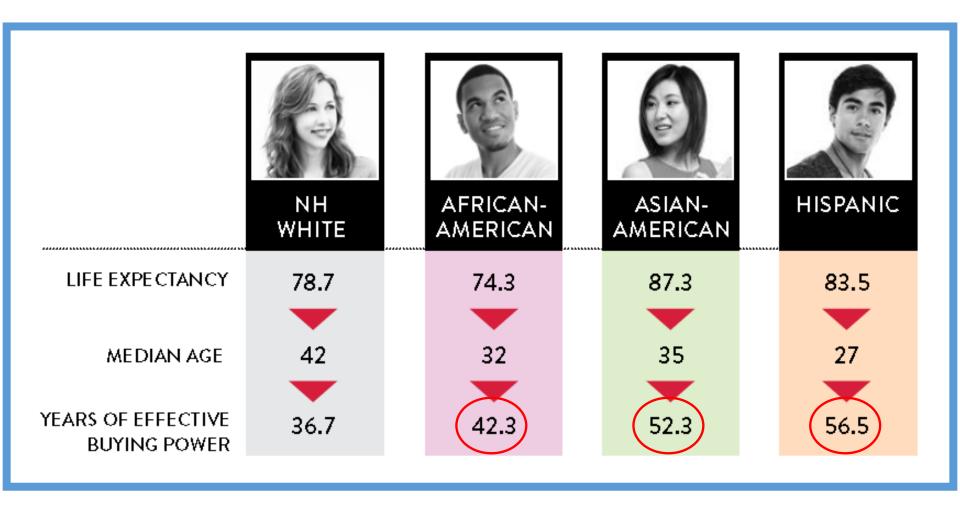
Foreign Born population has quadrupled since 1960 while Countries of Origin have changed dramatically



Years of Effective Buying Power is Greater for Multiculturals



Because of the much younger age of Multicultural consumers and their generally longer life expectancies, the value to product and service providers is greater.



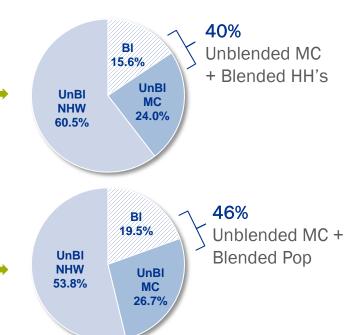
Multicultural <u>Influence</u>: The Blending of U.S. Households

Visualize America's 117 million households in three types

| UnBl NH White = Unblended NHW | All household members are non-Hispanic White | 71 million (60.5%) |
|-------------------------------|---|---------------------------|
| UnBI MC = Unblended MC | All household members are of single Hispanic national origin or single non-White race | 28 million (24.0%) |
| BI = Blended | Household has mix of races, mix of Hispanic origins, Hispanic w/ non-Hispanic or US-born & foreign born | 18 million (15.6%) |

So, households in the New Mainstream look like

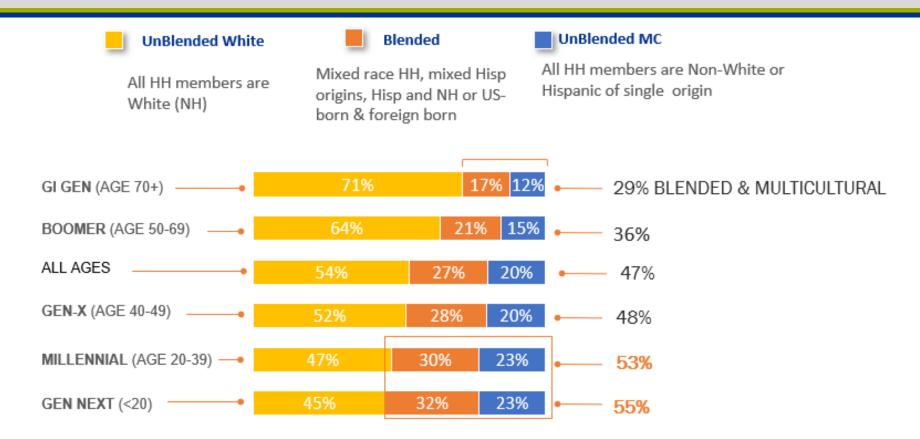
% Blended Households



And by population, the New Mainstream looks like

% Blended Population

The Blended Household Population by Generation



Population in Blended Households + MC Households now accounts for the majority (53%) of the under 50 American population

| | <50 | 50+ |
|----------------------------|-----|-----|
| % of Total US Population | 66% | 34% |
| UnBlended NHW Pop | 47% | 66% |
| UnBlended MC + Blended Pop | 53% | 34% |

In 2021, a More Realistic Market View is Necessary as Multicultural Influence is Being Sharply Debated

In this new environment, it should not surprise marketers that consumers will react to Brand communications . . .

Faster – instant reaction to both real and hearsay samples of brand voices and advertising across all traditional and new channels

Louder and broader – individually and socially, more effective broadcasting of their personal voices on continually expanding channels

Angrier and more personal – with shorter fuses of toleration and patience that are more difficult to defuse and respond to

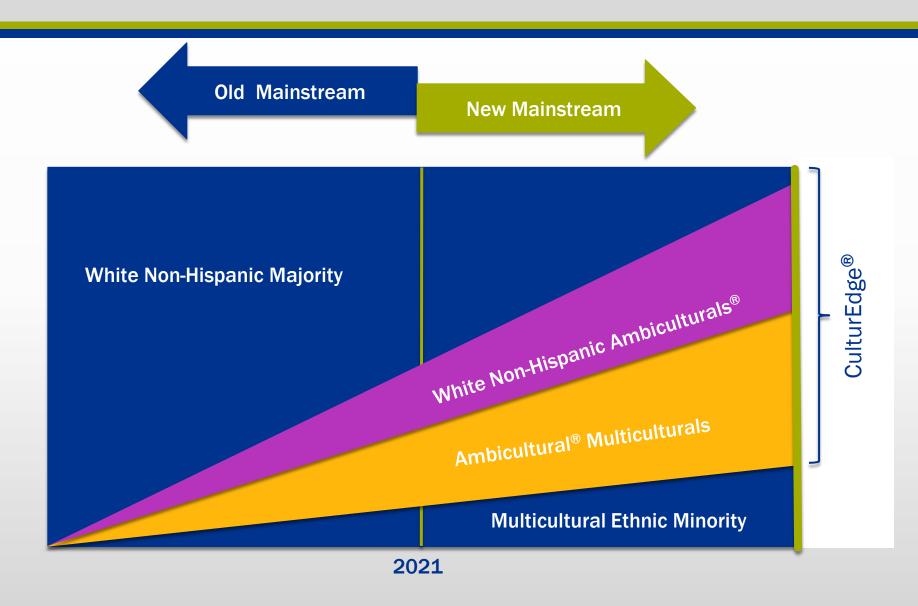
More collective and combative – assertive group identity that reinforces and spreads self-interest reactions and "us versus them" discourse

More likely to "walk their talk" – consumer actions and reactions will speak much louder than their words, with greater impact on purchasing

Clients need an approach that can serve as both a strategic planning and crisis management tool



The Ambicultural® Future of America





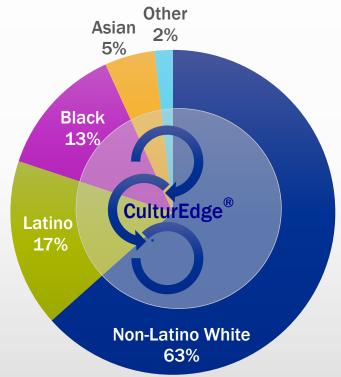


In this shifting landscape, there is a convergence of cultures led by individuals who seek new experiences across cultures.

CulturEdge® is the...

- expansive cultural, physical, and virtual sharing space where exploration and exchange take place.
- bulls eye target for the changing marketplace.

Ambiculturals take the lead in the CulturEdge®



Many Fortune 500 companies are already applying these EthniFacts concepts











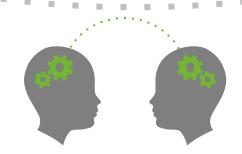




The ICA Model Aggregates ALL Consumers Across Race/Ethnicity To Understand Affinity Outside One's Root Culture

INTERCULTURAL AFFINITY MODEL INPUTS







MINDSET: How You Feel

Aspirational Identity: Are you retaining your root culture and do you intend to?

Culture/Language Valuation: How do you feel about diverse cultures?

BEHAVIOR: How You Act

Dual Culture Competence: Ability to function in multiple cultures?

Dual Language Competence: Ability to speak multiple languages?

Walk the Walk: Do you participate?

OPPORTUNITY: Your Ecology

Affinity Space Ecology: Your physical and virtual associations? Interethnic Proximity (IPI®): Are you located where you can easily practice these behaviors?

Intercultural Affinity (ICA) Segment Profiles



TASTES & PREFERENCES

MONOCULTURALS SIDELINERS
11% 22%

Do not
experience or
participate in
diverse lifestyles
or tastes other
than root
culture. May
even avoid
diverse tastes.

Aware of but generally uninvolved in diverse tastes and preferences.

More opportunity and less avoidance of diverse experiences.

EXPLORERS 28%

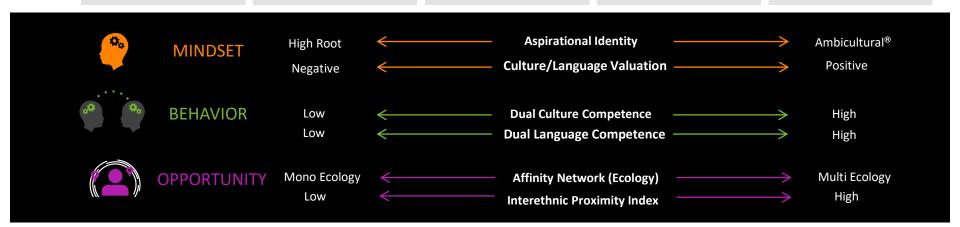
Experiment
with and have
tried diverse
tastes &
preferences on
limited basis.
Occasionally,
situationally
engaged.

ENTHUSIASTS 22%

embracing diverse tastes & preferences. Practicing, but not leading diverse tastes & preferences.

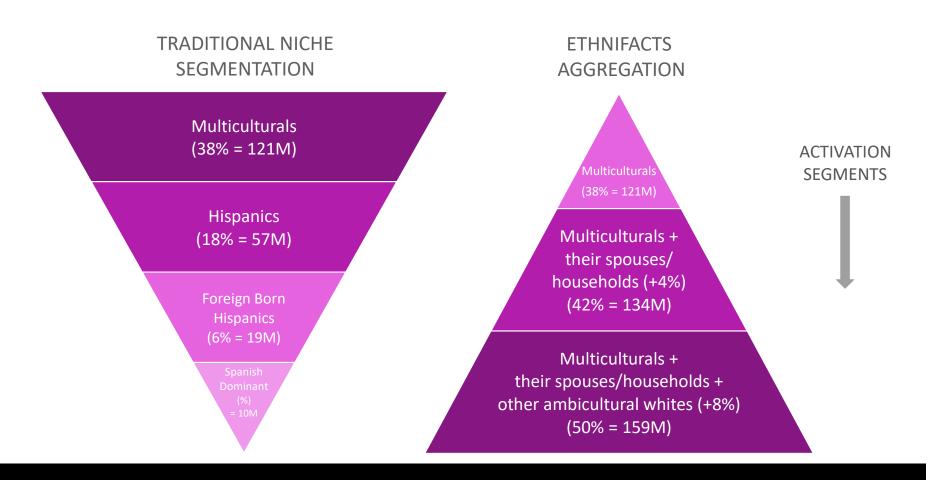
AMBICULTURALS 17%

Environment & lifestyle leader. Influencer with effortless affinity to diverse tastes, preferences, & high desire to share.



Capturing the Potential of the New Blended America





MANY SMALL ACTIVATION BUCKETS
COSTLY TO IMPLEMENT

COST EFFECTIVE ACTIVATION
TO CULTURALLY ADJACENT CONSUMERS

Source: 2017 U.S. Census ACS



In Today's Dissonant Marketplace, Brands Must Understand, Quantify, & Predict Risk/Reward



Pepsi Kendall Jenner Ad



Budweiser Super Bowl Water



Cheerios' Interracial Ad Spiked Its Online Branding by 77%

Rotten apples didn't spoil spot



Coca-Cola's Super Bowl Ad from 2014 Is Especially Relevant Today

They just reran the commercia





A New Way to Grow/Aggregate Business Across ALL Consumers

